

First Responder



APPRECIATION DAY

July 9, 2022





O'FALLON-SHILOH CHAMBER OF COMMERCE

CHAMBER TRACKS

MONTHLY NEWSLETTER



How to Handle Negative Online Reviews as a Small Business

Even a negative review can become a positive experience for the customer, with the right approach.

[Page 6](#)

It's a certain favorite Wizard's birthday and the Downtown District is celebrating in a fun and unique way! You won't want to miss this magical day in the District!

[Page 8](#)

Did someone say BACON?! Vendors are now being accepted for September's BaconFest. Register early to ensure you get a spot!

[Page 10](#)

WELCOME

NEW MEMBERS

Sure Shot
Tony Barrale
9237 Beller Dr
Mascoutah, IL
618-808-0555
sureshotil@yahoo.com
www.sureshot-il.com
(Activity Bar)

Friends of the O'Fallon Public Library
Ray Farmer
120 Civic Plaza
O'Fallon, IL 62269
admin@ofallonfriends.org
www.facebook.com/ofplfriends/
(non-Profit)

Bri's Eye Photography
Brian Kalish
O'Fallon, IL 62269
813-317-8121
briseyephoto@yahoo.com
www.briseyephoto.com
(Photography)

O'Fallon Apostolic Assembly
Bishop Gregory Wells St. D.D.
403 S. Lincoln
O'Fallon, IL 62269
618-581-9002
OFallonApostolic@gmail.com
<https://ofallonapostolic.org>
(church)
(Downtown member)

O'Fallon-Shiloh Chamber of Commerce
P.O. Box 371
116 E. First Street
O'Fallon, IL 62269
www.OFallonChamber.com
Services: Maps: First one is free, each additional is \$1



The image shows a group of people at what appears to be a chamber event or networking gathering. Several individuals are standing and talking in a social setting. In the foreground, a man in a pink shirt and a woman in a grey cardigan are looking towards the camera. In the background, other people are visible, including a man in a blue plaid shirt holding a smartphone. The setting looks like a modern office or community center.

WHY JOIN THE CHAMBER?

- **Make new contacts**
- **Grow your business**
- **Learn new skills**
- **Get involved in the community**
- **Have fun!**

KNOW SOMEONE WHO COULD BENEFIT FROM BEING A CHAMBER MEMBER?

INVITE THEM TO AN UPCOMING EVENT!

Getting your name out
Newsletter Sponsor - \$100
Featured Business Ad - \$75
Full Page Ad - \$50 | 1/2 Page Ad - \$35
1/4 Page Ad - \$25
[Click for more details](#)

Follow us on Social Media!



MEMBER RENEWALS

One Star Level Investors

* Clinton Manor Living Center

ADT Security Services
Allstate Insurance - Jessica Harrison-Wilkins
Baughman and Associates
Benjamin F. Edwards & Co
Chiro-Med Ltd.
Eagle & Dragon Martial Arts Academy
Ellerbrake Group Powered by KW Pinnacle
Federally Employed Women, Inc
H3 Capital Real Estate, LLC
Helitech Waterproofing and Foundation Repair
Hollywood Hair
Housemaster Home Inspections
Kaskaskia Engineering Group
Ken Diel
Mindseye
RTI Barge Management
Shiloh Chiropractic/Chiro Pro
Teen Court Foundation of St. Clair Co.
Telecom Direct
Thip's Thai Cuisine
Thrivent Financial
Vision Care Associates

Thank you for renewing!
We love having you as a Chamber member!

YOUR CHAMBER OF COMMERCE STAFF

Debbie Arell-Martinez - [E-mail](#)
President/CEO

Doris Obernuefemann - [E-mail](#)
Operations Manager

Melissa Federhofer - [E-mail](#)
Communications Manager

Jessica Lotz - [E-mail](#)
Leadership & Development
Coordinator

Johnnie Hodges - [E-mail](#)
Membership Coordinator

Chamber Tracks is our monthly newsletter and comes out the first week of each month. The deadline for submitting your information for this publication is the 25th of the month preceding publication. We have gone "green" and post the newsletter electronically to the website. An e-mail goes out to all members advising them that the newsletter is available for viewing at [OFallonChamber.com/news.html](#).

Print copies are available in the Chamber office upon request.

MEMBER NEWS

Holland Construction Services Completes Expansion Project at Eckert's in Belleville



Holland Construction Services has completed a \$5 million expansion project at Eckert's in Belleville. The new addition expands the popular outdoor entertainment venue by nearly 10,000 square feet and includes a new Cider Shed Tasting Room and Pavilion, as well as a new Cider Donut & Custard Shop.

"We are so excited to open this project to the public and attract even more people to this location," said Chris Eckert, CEO of Eckert's, Inc. "We had the opportunity to work with Holland ten years ago on the new Country Store project and when it came to choosing a construction company this time around, I knew Holland was the team we wanted to work with."

The addition is located between the existing Country Store and Country Restaurant and includes the 3,500 square-foot Cider Shed Tasting Room with a bar and indoor dining room, plus an additional 5,500 square-foot Pavilion with outdoor dining connects to the Cider Shed and features a stage for outdoor concerts, a second bar, and an adjacent restroom facility. Eckert said throughout the summer there will be live music guests to perform in the new venue space.

"Working on a multi-generational family farm was unique. You never know what's underground, but our team enjoyed the challenge of this project" said Project Manager Ryan Savage. "Every day was a challenge with the quick turnaround and being able to get all of the materials. During the planning phase, we worked ahead of time to make sure we could secure everything we needed. Eckert's is a special part of the Metro East and

Belleville community and we are so happy to be a part of this expansion."

The architect on the project was Dennis McGrath Design LLC.

United States Air Force Band of Mid-America to Perform at the Hett July 26



The United States Air Force Band of Mid-America is slated to perform on Tuesday, July 26 at 7 p.m. at the Hettenhausen Center for the Arts at McKendree University. The exceptional program is free to attend. Reservations are recommended.

The program for the evening will include a selection of delightful pieces including "The Dauntless Battalion" by John Philip Sousa, "Georgia on My Mind" featuring Caleb Brinkley, "Symphonic Dances" from West Side Story, "Prayer for Ukraine" arranged by Master Sgt. Martin, "With Malice Toward None" by John Williams, featuring Drew Pritchard, and many more.

"Connecting our community to live arts experiences is our top priority," said Liz Crabtree, director of the Hettenhausen Center for the Arts. "We are grateful for the partnership with Scott Air Force Base, which allows us this shared experience."

The United States Air Force Band of Mid-America has a long history of entertaining the American public and promoting esprit de corps within the military. The unit strives to inspire the hearts and minds of our men and women serving around the world and to tell the Air Force story through the universal language of music. Each year, the Band of Mid-America performs for millions of

people throughout a ten-state region from the upper peninsula of Michigan to Arkansas. For more information, please visit their website.

For more information about the event, please call the Hettenhausen Center for the Arts at (618) 537-6863.

Scott Credit Union Announces Acquisition of Tempo Bank



Scott Credit Union announced today that Sugar Creek Financial Corp. ("Sugar Creek") (OTCQB: SUGR), the holding company for Tempo Bank, and Scott Credit Union (SCU) have executed the transaction whereby SCU has purchased all of the assets, and assumed all of the liabilities (including all of the deposit account liabilities), of Tempo Bank (the "P&A transaction") in an all-cash transaction.

The transaction has been unanimously approved by the board of directors of Sugar Creek, Tempo Bank and SCU, as well as the approval of Sugar Creek's stockholders and regulatory approval.

"Tempo Bank represents our expansion into Clinton County, and a significant increase in products and services for local residents," said Frank Padak, President and Chief Executive Officer of Scott Credit Union. "Chairman, CEO & CFO Robert J. Stroh, Jr.'s, leadership has fostered a customer-centric culture that closely aligns with our core values. We look forward to benefiting from the strong foundation he has established going forward."

The acquisition of assets includes a main office in Trenton, Illinois, and a branch office in Breese, Illinois, and increases SCU's total footprint

to 22 locations across the Metro East and St. Louis area. The acquisition is part of Scott Credit Union's strategic growth plan, which includes adding branches to better assist members in Illinois. Effective today, Tempo Bank's customers are now members of SCU with full access to what SCU has to offer!

"The transaction is more than just business. It's mutually beneficial for Tempo Bank's customers and Scott Credit Union members alike," Padak continued. "We desire to provide close, convenient branch access for those living or working in our service area, and by acquiring locations in Breese and Trenton, Illinois, we will be making a difference for residents of Clinton County."

HSHS St. Elizabeth's Hospital is nationally recognized for its commitment to providing high-quality treatment for stroke patients



HSHS St. Elizabeth's Hospital has received the American Heart Association's GoldPlus Get With The Guidelines® - Stroke quality achievement award for its commitment to ensuring stroke patients receive the most appropriate treatment according to nationally recognized, research-based guidelines, ultimately leading to more lives saved and reduced disability.

Stroke is the number five cause of death and a leading cause of disability in the U.S. A stroke occurs when a blood vessel that carries oxygen and nutrients to the brain is either blocked by a clot or bursts. When that happens, part of the brain cannot get the blood and oxygen it needs, so brain cells die. Early stroke detection and treatment are key to improving survival, minimizing disability and accelerating recovery times.

Get With The Guidelines puts the expertise of the American Heart Association and American Stroke Association to work for hospitals nationwide, helping ensure patient care is aligned with the latest research-and evidence-based guidelines. Get With The Guidelines - Stroke is an in-hospital program for improving stroke care by promoting consistent adherence to these guidelines, which can minimize the long-term effects of a stroke and even prevent death.

"HSHS St. Elizabeth's Hospital is dedicated to improving patient care by adhering to the latest evidence-based treatment guidelines," said Chris Klay, president and CEO at St. Elizabeth's Hospital. "The American Heart Association's Get With The Guidelines-Stroke initiative makes it easier for our teams to put proven knowledge and guidelines to work on a daily basis, which studies show can help patients recover better. The end goal is to ensure more people in metro east can experience longer, healthier lives."

Each year, program participants qualify for the award by demonstrating how their organization has committed to providing quality care for stroke patients. In addition to following treatment guidelines, Get With The Guidelines participants also educate patients to help them manage their health and recovery at home.

"We are incredibly pleased to recognize HSHS St. Elizabeth's Hospital for its commitment to caring for patients with stroke," said Steven Messe, M.D., chairperson of the Stroke System of Care Advisory Group. "Participation in Get With The Guidelines is associated with improved patient outcomes, fewer readmissions and lower mortality rates – a win for health care systems, families and communities."

For more information about HSHS St. Elizabeth's Hospital, visit steliz.org.

79th ANNUAL NOVENA TO OUR LADY OF THE SNOWS NATIONAL SHRINE OF OUR LADY OF THE SNOWS Thursday, July

The Missionary Oblates of Mary Immaculate invite you to attend the 79th Annual Novena to Our Lady of the Snows at the National Shrine of Our Lady of the Snows, Thursday, July 28, through Friday, August 5, 2022, beginning with Mass at 7:30 p.m. Join us in prayer for any or all nine evenings.

A novena consists of nine consecutive evenings of prayer, through which participants hope to obtain special blessings. This year's theme is With Mary, Giving Thanks to God. Visit snows.org/novena for a schedule.

For over 75 years, the Annual Novena to Our Lady of the Snows has been a spiritual inspiration for the faithful who have attended. The thought-provoking reflections, beautiful music, special healing prayers and closing rosary devotion all add up to a memorable and prayerful experience.

The Novena Masses will be live stream each evening.

Find more
Member News
on our website:

OFallonChamber.com

BUSINESS TRACK ARTICLE

How to Handle Negative Online Reviews as a Small Business

by Cobalt Workspace

<https://cobaltworkspace.com/negative-reviews-small-businesses/>



Reviews can make a huge impact on a small business. They're the ultimate form of social proof—that real-life stamp of approval on your products and services telling potential customers why they should choose you.

But in business as in life, it's nearly impossible to please everyone at all times. It's natural to expect a few negative reviews on Google or social media from time to time.

And when you do, how you handle them will determine their ultimate outcome. After all, even a negative review can become a positive experience for the customer, with the right approach.

How to Handle Negative Reviews

DO ensure you're monitoring reviews and feedback regularly.

It's important to respond in a timely manner, so set up alerts to your email when you receive new Google reviews. Or, establish a regular time where you check and respond to reviews so it becomes part of your routine. Keeping up with your online image is a key part of marketing your business responsibly. The same applies to your social media channels. DON'T respond immediately, but respond promptly.

While it's important to respond promptly, don't shoot off an answer as soon as you receive a bad review. Make sure to take some time to read and understand what they're saying, consult with colleagues or your coworking professional

community, and come up with a solution. Your immediate emotional response to a negative review may also not reflect the best course of action, so take a moment to calm down and look at things objectively before you chime in.

DO consider the source and content of the review.

Some negative reviews are from scammers and online trolls—those usually don't need a response. Others are over-the-top and excessively rude or inappropriate. In most instances, it's best to simply ignore these types of comments, or to delete them if they could be considered hateful or offensive. Evaluate the source and content of the review before deciding how to answer it.

DON'T take it personally.

You care about your business and work hard at it, so it's hard not to take negative reviews personally. But try to remove those personal feelings from the equation because reviews are about the customer and their experience—not about you. Treat negative reviews with a neutral attitude, focusing on the problem at hand and how you can fix it for them.

DO respond professionally.

This is obvious, but worth repeating: always, always, always use a professional tone! Even if the negative review is personal or rude, you need to remain professional. Just remember—other potential clients and customers will be reading this, so you need to take the "high road" and project

a professional image. The way you respond, especially to the more challenging complaints, will speak volumes about you and your business to anyone doing their research on you.



DON'T over-explain or deny legitimate criticism.

Try to be concise in your response and avoid over-explaining or defending yourself. Acknowledge legitimate criticism or problems by focusing on solutions and making things right. If the review is accusing you of something or making false claims, it's appropriate to give the facts about what happened. Just keep it short and simple and don't go into defense mode. DO take the conversation offline.

The last thing you want is a public back-and-forth argument. If it seems to be escalating or you need more information from the person, contact them privately by phone or email. If you don't have their contact information, invite them to reach out to you to discuss a resolution further. Remote communication is the norm now, and a skill every leader needs to succeed, so don't be afraid to jump on a call and make things right!

DON'T forget about it.

Each negative review is a learning experience. If there's legitimate criticism, consider how you can change and improve things in the future. Use reviews as feedback for your performance as a company and a way to course-correct as needed.

Examples to Respond to Negative Reviews

Follow these dos and don'ts to respond to negative reviews and you'll be fine. But if you want to see it in action, here are a few examples you can use as a guide or template:

Scenario one: Complaints about a product they were not satisfied with.

"Hi [Name], Thanks for taking the time to reach out to us! We're sorry to hear that you were not satisfied with your product. We have high standards for all of our products and would like to make it right. Please contact us at [email] so we can arrange to send you a replacement item."

Scenario two: General feedback with opinions on how you should do things differently.

"Hi [Name], Thanks for your feedback. We always appreciate hearing from our community about where we can improve and what can be done differently. We've passed on your feedback to our head of [position] who will review and discuss it with the team. If you ever have further questions or comments, please feel free to reach out to us at [email]."

Scenario three: Feedback that misrepresents the situation.

"Hello [Name], Thank you for your comment. We're sorry to hear you were unsatisfied with your experience with us. As you will recall, we [EXPLAIN the scenario in a succinct matter—i.e. exchanged the product twice, once more than our policy dictates]. Again, thanks for taking the time to reach out."

Negative reviews are inevitable for small businesses. Your job is to focus on doing great work and then when those reviews come up, handle them professionally.

Remember, even a negative review can be a great learning experience for your business and an opportunity to turn unhappy clients into satisfied and loyal customers.

Local Consumer Review Survey 2022

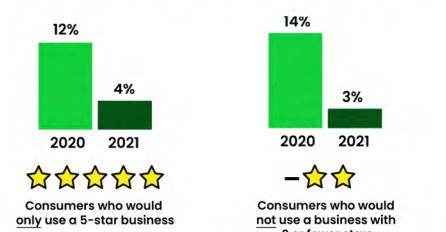
www.brightlocal.com/research/local-consumer-review-survey/

What do consumers care most about in reviews?

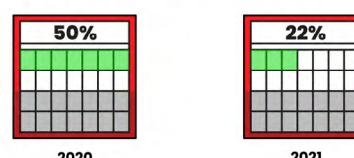
What are the top review factors that make consumers feel positively about a local business?



How are consumer attitudes to average star ratings changing?



The percentage of consumers who only pay attention to reviews left in the last two weeks:



See what's happening in July in the O'Fallon-Shiloh area!

On SATURDAY, JULY 9, 2022, the family and friends of Jennifer Mueller will be hosting our third annual "Jennifer Mueller Memorial 5K Run/Walk".

Jenn was operations Director of "the Egg & I" O'Fallon and daughter of the owners, Gary and Cathy Mueller. Jenn was very active in the community, participating in O'Fallon's very first "Lead In" group, a leadership program that educates, trains, and prepares individuals to better serve in their community. Jenn was also involved with many other charitable causes in the area. Jenn was diagnosed with Fibrolamellar Hepatocellular Carcinoma in 2010, passing away January 17, 2018.



Her family and friends would like for her charitable legacy to endure. Race proceeds will provide scholarships to the local high school(s), as well as her college alma mater, Colorado State University. Our future goal is to expand our mission, with the hopes of helping even more people.

TIME: 8:00 AM – 5K Run/Walk. The Kids Fun Run will immediately follow the completion of the 5K.

LOCATION: St. Nicholas Catholic Church, located at 625 St. Nicholas Drive, O'Fallon, IL.

Registrations are still being accepted though shirts are not guaranteed after June 17th. Volunteers are needed to help the day of the race!

Please contact Kristen Young at jenn.mueller.memorial@gmail.com or visit their website: <https://jennmuellermemorial5krunwalk.itsyourrace.com/event.aspx?id=10770> for more information.

Race At Your Own Pace to Benefit the VFW Post 805 Troop Support Fund | July 23, 2022



VFW Post 805 .1K is a short run that goes a long way towards helping veteran and military families through VFW Post 805 and the VFW National Home for Children. At the length of just one city block with a water break in the middle, it's truly a "run" everyone can finish. Race at your own pace!

Schedule of Events will be posted closer to Race Day but will have a full morning of activities beginning at 8:00 am! Please check the website or Facebook Page for the latest information. The yard will be tented to allow for more covered space to spread out outdoors, and COVID mitigation recommendations will be followed on Race Day.

Register early to guarantee a complete race packet with t-shirt and the .1K race sticker. However, registrations will be accepted up



to and including the day of the race.

Sponsorship opportunities are available and donations are always accepted!

Start Time: 10:00am CDT
End Time: 10:15am CDT
Price: \$25.00 Race Fee + \$2.45 SignUp Fee
Registration: Registration ends July 18, 2022 at 11:59pm CDT

For more information visit: <https://runsignup.com/Race/IL/OFallon/VFWPost8051KFunRun>

A Wizard's Birthday July 30, 2022 | 11 a.m. to 4 p.m.



Come join the businesses of the Downtown District and celebrate a favorite wizards birthday in an immersive, fun experience!

The event will be held on Saturday afternoon, July 30, 2022, as you are transported across the pond to check in at Platform 9 3/4. During this event, you will be able to shop from our exclusive vendors within Diagon Alley, and stop at the restaurants and shops for some fun themed treats (chocolate frogs anyone!?!).



Enjoy the events of the day, then head to the Trivia event!

Some of the trivia questions will be specifically from the event, so make sure you've completed your syllabus classes before the Team Trivia starts!

During the trivia event, each team will have themed snacks at their table, and the chance to win an Epic prize pack worth over \$500.00!

Team spots ARE LIMITED, so grab your Potterhead friends and snag your Trivia Team a spot today!

Now the important question, what house are YOU going to be in, as we CELEBRATE at (our very own downtown) Hogwarts?

Ready to sign up?
Visit <https://courageandgracedesigns.com/products/a-wizards-birthday> to register!

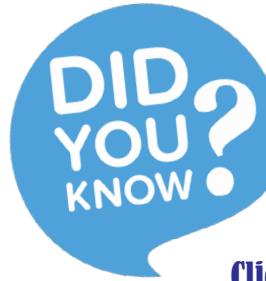
June Ribbon Cuttings



Keep Calm & Carry
6 Eagle Center, Ste 4
O'Fallon, IL 62269

Thanks for joining the Chamber!

View all our ribbon cutting photos and videos
on our website: OFallonChamber.com



The O'Fallon Police Department puts out a monthly newsletter with great community information.

[Click to open the full newsletter or click on the images below.](#)



The O'Fallon-Shiloh Chamber of Commerce and the Greater Belleville Chamber of Commerce collaborated on a joint Business After Hours hosted by The Rehabilitation Institute of Southern IL on June 9, 2022.

Guest enjoyed touring the business, mingling with members from both Chambers and refreshments from Roy-el Catering.

**Thanks
for
hosting!**



THE GREATER
Belleville



BJC HealthCare | Encompass Health

The Rehabilitation Institute of Southern Illinois



**BUSINESS
AFTER HOURS**



Your Best MedicineSM

is Right Here.

Memorial Hospital Shiloh is committed to meeting the needs of our community with everything you need available on the Shiloh campus:

- Inpatient, outpatient, emergency care, and diagnostic services
- Primary care and specialty services from BJC Medical Group
- Siteman Cancer Center—the only satellite facility in Illinois
- Family Care Birthing Center
- Specialty care from Washington University Physicians in Illinois, Inc.
- Children's at Memorial

And as part of BJC HealthCare, we are connected to Barnes-Jewish Hospital. It's the world's best medicine right where you live.



memhosp.org

the 618 NOW Podcast

Stay in the know by subscribing to The 618 Now on your favorite podcast app
New Episodes Every Friday!
The618now.podbean.com

Join us every Friday morning for a snapshot of what's happening in the O'Fallon and Shiloh (Illinois) area right now. We'll give highlights of new developments and projects, details of upcoming events and report on good news happening in our community! Listen to The 618 Now to be in-the-know. This podcast is a production of the O'Fallon-Shiloh Chamber of Commerce and the O'Fallon Weekly.

Interested in being a guest host for an upcoming podcast?

Submit your interest in being a guest host!



VFW Post 805 Auxiliary seeking Baconfest Vendors!



Applications for BaconFest now being accepted!

The event will be held Sept 10th from 10am-5pm

Vendors of all types are encouraged to apply: sales, crafts, and FOOD! The VFW is also looking for as many organizations that help veterans to join in this annual event.

Please email vfwpost805baconfest@gmail.com for information or to apply.

Clinton MANOR

\$
BEST
NURSING HOMES
U.S. NEWS & WORLD REPORT
LONG-TERM CARE
2020-21

Top Rated Nursing Home in Metro-East Providing Long Term Care & Short Term Rehabilitation

618-588-4924 | ClintonManorLivingCenter.com
111 E. Illinois Street, New Baden, IL

JOIN OUR TEAM!
Go to: clintonmanor.mitcawm.com/jobs/



CEC

Commercial Energy
Consultants, LLC

Commercial Energy Consultants Can Reduce Your Energy Expenses!

Lower your monthly expenses by choosing
Alternative Energy Suppliers

Same Energy, Save Money.



It really is that Simple!

Mike Grimes
President
Commercial Energy
Consultants, LLC
877-212-1400
314-735-4419
mike@trycec.com

Find out more at:
trycec.com

SALUTE TO OUR STAR INVESTORS



YOU HAVE DREAMS
O'Fallon ILLINOIS
WE'LL HELP YOU BUILD THEM



HSHS
St. Elizabeth's
Hospital



MEMORIAL
HOSPITAL

BELLEVILLE • SHILOH

TWO STAR INVESTORS



HSHS Medical Group



GATE WAY
SOLUTIONS

ONE STAR INVESTORS

- 1st National Bank of Waterloo
A Calming Place
AMW Risk Management Group
Associated Bank
Auffenberg Dealer Group
Bank of Belleville
Bank of O'Fallon
Belleville News Democrat
BOS Metro East Banking Center
Booz Allen Hamilton
Busey Bank
C&C Sports
CEFCU
Cambridge House O'Fallon
Cambridge Capital Management, LLC
Carrollton Bank
Catholic Community Credit Union
Central Bank of St. Louis
Clete's, Inc.
Clinton Manor Living Center
Coldwell Banker Brown Realtors
Commerce Bank
Country Estate Kennel
Dierbergs Markets Inc.
Discount Storage
Drury Inn & Suites
Essence Health Care
Farmers & Merchants National Bank
- FCB O'Fallon Bank
First Bank
First Bankers Trust Company
First Community Credit Union
First Mid Bank & Trust
Gateway Metro Federal Credit Union
GCS Credit Union
Guaranteed Rate Lending
Hilton Garden Inn
Holland Construction Services
Illinois American Water
Jack Schmitt Auto World
Jack Schmitt Chevrolet of O'Fallon
KB Homes Powered by KW Pinnacle
Kerber, Eck & Braeckel, LLP
Keystone Place at Richland Creek
Klein's Brand Source
La Casa Mexicana of O'Fallon
Lashley Animal Hospital
Lincoln Surgical Associates, Ltd.
Lucky Dog Barks and Recreation
McKendree Metro Rec Plex
McKendree University
Merrill Lynch | Woody Gray
Mid America Oral Surgery Center
Navy Federal Credit Union
O'Fallon Progress/Command Post
O'Fallon Shiloh Towing
- OST Container
Regency Manor
Regions Bank
Revela at O'Fallon
Sandberg Phoenix
Serenity & Hope Counseling
Serra Honda of O'Fallon
Schaefer Auto Body Centers
Scott Credit Union
Sigman Heating and Air Conditioning
Spectra Graphics
Taylor Roofing
The Record Madison/St.Clair
The Rehabilitation Institute of
Southern Illinois
The Regency Conference Center
Together Credit Union
Town & Country Bank
TownePlace Suites by Marriott
U.S. Bank
Washington University Physicians
-Pediatric Specialty Care
Webster University at SAFB
Wisper Internet

BOARD OF DIRECTORS

EXECUTIVE BOARD

Jeff Dossett, Board Chair
Memorial Hospital Belleville | Shiloh

Kevin Meder, Treasurer
CliftonLarsonAllen

Nathan Klitzing, Vice Chair
Cambridge Capital Management

Cindy Helmkamp - Imm. Past Chair
Together Credit Union

2022-2023 BOARD MEMBERS

Dr. Vinay Bhooma
HSHS St. Elizabeth's Hospital

Susan Schultz
Webster University

Ex-Officio

Jon Greenstreet
Bike Surgeon

Tony Smallman
BARBER Murphy Group, Inc.

Mayor Robert Weilmuenster
Village of Shiloh

Dan Jackson
Carrollton Bank

Kevin Welch
1st National Bank of Waterloo

Mayor Herb Roach
City of O'Fallon

Donna Richter
Southern Illinois Builders Assoc.

Mike Williams
Serra Honda

Melissa Fanning | Lead In
United Way of Greater St. Louis

Kurt Schroeder
Greensfelder, Hemker & Gale, P.C.

Mayoral Representative

Brenda Kern
Village of Shiloh

CHAMBER AMBASSADORS

Don Barkley
American Red Cross

Nathan Parchman
Farmers & Merchants National Bank

Raven Trebilcock
Legacy Planning, LLC

Debbie Brauer

Lindsay Porzeinski
Home Heating & Cooling

Lisa Vorce
Thrivent Financial - Lisa Vorce

Jaclyn Gross
Hilton Garden Inn

Dr. Shelly Severns, DC
Severns Family Chiropractic

Justin Ward
1st National Bank of Waterloo

Cindy Hill
Home Instead

Dave Snyder
Rotary Club of O'Fallon

Sheri Welch

Erik Huber
Bank of Springfield

Ginni Stajduhar
Nothing Bundt Cakes - Fairview Hts

Heather Wieczorek
First Community Credit Union

Reneé La Bruyere
Horner & Shiffrin

Mieke Taylor
Reach the Meek Marketing, LLC

MONTHLY CALENDAR



13 [Downtown District Committee Meeting](#)
8:45 a.m. | City Hall Council Chambers

13 [Ambassador Meeting](#)
11:00 a.m. | Southern Illinois Builders Association

14 [Restaurant Roulette](#)
11:30 a.m. | Various Locations

14 [Military Affairs Committee Meeting](#)
3:30 p.m. | O'Fallon VFW Post 805

19 [Business After Hours](#)
5:00 p.m. | Gateway Classic Cars
1237 Central Park Dr, O'Fallon

20 [Golf Committee Meeting](#)
8:00 a.m. | Bank of Springfield, Shiloh

20 [Ribbon Cutting | Auffenberg Dealer Group](#)
11:00 a.m. | 1130 Auffenberg Ave, Shiloh, IL 62269

25 [Executive Board Meeting](#)
1:15 p.m. | Chamber Depot

28 [Board of Directors Meeting](#)
8:00 a.m. | Memorial Hospital Shiloh

28 [Ribbon Cutting | Nadiah LLC - Serenity & Hope Counseling](#)
11:30 a.m. | 4933 Benchmark Centre Dr, Ste E, Swansea (front of building)

29 [Business Over Breakfast](#)
8:00 a.m. | Public Safety Building



Our 25th Annual Golf Tournament will be held on September 13, 2022 at Far Oaks Golf Club.

Registration and Sponsorships are now open! Early bird registration is August 8th.

We can't wait to see you there!



Register Today!

Here with you.

At HSHS St. Elizabeth's Hospital, we'll always be right by your side. Day or night, your experience means everything to us. It's because respect guides us, care defines us, competence empowers us and joy inspires us. HSHS St. Elizabeth's Hospital.

We're here with you.



HSHS
St. Elizabeth's
Hospital

Learn more at steliz.org/herewithyou

Page 15

O'Fallon-Shiloh Chamber of Commerce
P.O. Box 371
116 E. First Street
O'Fallon, IL 62269
www.OFallonChamber.com

Services: Maps: First one is free, each additional is \$1

July - September 2022

SAVE THE DATES
ALL EVENTS WILL FOLLOW CURRENT CDC GUIDELINES

BUSINESS AFTER HOURS
ANNOUNCEMENTS AND ATTENDANCE PRIZE DRAWINGS ARE AT 6 P.M.

NOTE CHANGE IN TIMES

Gateway CLASSIC CARS

1237 Central Park Drive, O'Fallon
Tuesday, July 19 • 5-6:30 p.m.

Affenberg DEALER GROUP

1130 Affenberg Avenue, Shiloh
Tuesday, August 16 • 5-6:30 p.m.

CARROLLTON BANK

1575 N. Green Mount Road, O'Fallon
Tuesday, September 20 • 5-6:30 p.m.

Please RSVP to 632-3377 or chamber@ofallonchamber.com

RESTAURANT ROULETTE

Thursday, July 14 11:30 a.m.
NO RESTAURANT ROULETTE IN AUGUST
Thursday, September 8 11:30 a.m.

Location at various member restaurants
You RSVP; we tell you the day before where you're going for lunch; you find out who you're having lunch with when you arrive at your table!

Have an exceptional networking session with 3 to 7 other chamber members!

BUSINESS OVER BREAKFAST

Friday, July 29 8:00 a.m.
Friday, August 26 8:00 a.m.
Friday, September 30 8:00 a.m.

all BOB events located at
Public Safety Building • 285 N. Seven Hills Road, O'Fallon

